



Turn to the Experts.



Technical Support Representative

Responsibilities included, but not limited to:

- Technical support to dealers and contractors via phone, email and site visits
- Assisting in the designing, selling and supporting Controls applications
- Back up the Service Manager and the Controls Specialist
- Attending training classes (on site and off site)
- Design and conduct technical product training class(es) on a regular basis (week nights)

Qualifications:

- Genuine person that can build relationships
- Never give up attitude
- 10-20 years experience in the Residential and Commercial HVAC industry with electronics experience helpful.
- Technical support and Field Service experience required.
- Computer skills a must
- Candidate should be career oriented, and will have the opportunity to advance to Service Manager or Controls Specialist.
- Ability to climb ladders, get on roofs and not afraid of heights

Candidates must be a self-starter, proficient with computers, work well under pressure, have good organizational skills, the ability to manage varied tasks simultaneously and work well with associates. Candidate should be able to put out high quality work in a fast paced environment and be career oriented. Qualified candidate will be eligible for advancement.

Carrier Corporation is the world's recognized leader in the HVAC industry and the **R.J. Murray Company, Inc.** is the oldest wholesale distributor of Carrier products, in business since 1933. We represent over 100 manufacturers of HVAC equipment, parts and supplies. Our customer base includes: Dealers, Mechanical Contractors, Industrials, Property Managers, Military, Local, State and Federal Government as well as exporting. Our newly opened main distribution facility is centrally located in Latham, N.Y. near the Albany Airport. Branch office location is Williston, VT. We offer an excellent work environment, professional staff, and are leaders in our industry.

R. J. Murray Co. is an equal opportunity employer and offers the following fringe benefits:

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| *Health insurance | *Paid sick and personal time off |
| *Competitive salary | *Long and short term disability insurance |
| *Paid holidays | *Employee discounts available |
| *401k plan with employer contributions | *Flexible Spending Plan |
| *Life insurance | *AT&T, Hannaford Discounts |
| *Paid vacation | *Sunmark Credit Union member |
| | *Working Advantage Discount Program member |

R.J. Murray Co., Inc., 7 Northway Lane, Latham, NY 12110, Phone 518-690-4455, Fax 690-4990 www.rjmurray.com

Please send your MS Word formatted resume and **salary requirements** to: personnel@rjmurray.com